

# WEARE THE NORDIC DEPARTMENT STORE.

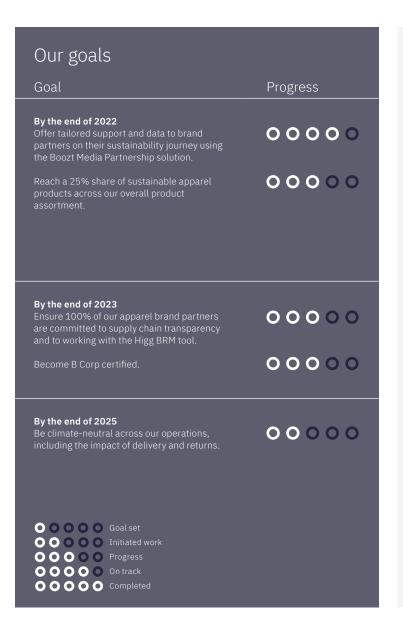
INTERIM FINANCIAL REPORT Q3 2022 JANUARY 1 - SEPTEMBER 30 2022

### Group Development - ESG Highlights

Our vision is to use our local Nordic position and our technology platform to make sustainable choices easy for our customers and our partners. By taking responsibility for our direct and indirect footprint in the value chain, and empowering people to act consciously, we strive to build a more sustainable future for fashion.

#### Goals & commitments

The foundation of our Care-For strategy is built upon our commitments which are the result of our sustainability efforts over the years. These commitments have become integral to how we strive to run our business and we continue to invest time and resources. Caring for the change we want to see in the industry, we recognise that we are in a position to go beyond and set even higher standards for responsible practices. Achieving this means working towards actionable goals that will help us realise our vision. The goals are reviewed annually to ensure they remain aligned with the strategic direction of the company.



#### Our commitments



LOW CO2e: Low CO2e intensity per parcel



HIGHEST REQUIREMENTS: Industry leading criteria for sustainability category



CARE-WHY CULTURE: A strong company culture that empowers our people



SUSTAINABLE CONSUMPTION: Facilitate responsible consumer behaviour



RENEWABLE **ENERGY POWERED:** Renewable energy across our main operations



RESPONSIBLE PACKAGING: Recycled and recyclable consumer packaging





#### **ESG KPIs**

ESG KPIs	Jul 1 - Sep 30, 2022	Jul 1 - Sep 30, 2021	Jan 1 - Sep 30, 2022	Jan 1 - Sep 30, 2021
CO₂e intensity per parcel (kg)¹	0.38	0.27	0.43	0.33
Share of renewable electricity (%) <sup>2</sup>	97.8	96.2	98.0	96.7
Share of recycled waste in the Fulfilment Centre (%) <sup>3</sup>	51.9	67.1	56.6	67.0
Share of Made With Care products (%) end of period <sup>4</sup>	21.9	20.0	21.3	18.0
Share of Made With Care Orders (%) <sup>5</sup>	29.7	16.7	28.7	11.8
Employee Net Promoter Score (eNPS)	35	54	41	50

¹ CO₂e intensity per parcel is related to the emissions from deliveries and returns. Emissions are reported in Well-to-Wheel (WtW).

#### Development in the quarter

#### **Environmental**

- 2021 and 2022 CO2e parcel data is not comparable due to extended tracking of transport emissions in more Shipping Countries in 2022, covering 99% of the order volume in Q3 2022 (compared to 88% in Q3 2021).
- Evaluating Circular Packaging opportunities and challenges in collaboration with a local packaging supplier.
- Gap Analysis of Climate Accounting with the purpose of evaluating currently used emission factors, GHG reporting and carbon footprint calculations against standards and best practices.

#### Social

- · As a result of the Sustainable Apparel Coalition (SAC) joint effort we are conducting a risk assessment based on the Higg Brand and Retail Module (BRM) results to help identify critical suppliers and risks across the extended supply chain.
- Completed the second cohort of internal mandatory training for our customer service department focused on the upcoming 2023 Sustainability Criteria for Made With Care across all product categories.
- · Launch of Inspired with Boozt, an internal initiative aimed at strengthening employee engagement by promoting and enabling cross-department knowledge sharing and colleague collaboration.

#### Governance

- ESG Ratings: Upgraded MSCI rating from A to AA and submission of 2021 data to Nasdag ESG Portal.
- Conducted a limited pre-assurance of our Sustainability Report, in preparation of the Corporate Sustainability Reporting Directive (CSRD).
- Conducted investors survey with a double materiality\* approach as part of our materiality assessment process.

For further information, please refer to the Annual and Sustainability Report 2021 at www.booztgroup.com/reports-and-presentations.

\*Double materiality, which means that a topic may be material from the impact perspective or from the financial perspective, is a cornerstone of the European Commission's proposal for a Corporate Sustainability Reporting Directive (CSRD) and its related European Sustainability Reporting Standards.

<sup>&</sup>lt;sup>2</sup> Boozt uses renewable electricity powered by solar, wind and hydropower.

<sup>&</sup>lt;sup>3</sup> The treatment method for the remaining waste is waste-to-energy (WtE) in certified centres in Sweden, close to the fulfilment centre.

<sup>&</sup>lt;sup>4</sup> Made With Care is a selection of products that meet Boozt's sustainability criteria and is calculated for the textile assortment.

<sup>&</sup>lt;sup>5</sup> Sales Orders containing one or more Made With Care products.

## Boozt

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